

SCHEDULE OF CHARGES : LIVE YOUR SUCCESS



بنك الإمارات دبي الوطني
Emirates NBD



[emiratesnbd.com](https://www.emiratesnbd.com)

SCHEDULE OF CHARGES

PRIORITY BANKING

Criteria for Priority Banking customers*:

Your monthly salary of ^AED 50,000 or greater is transferred to your Emirates NBD account OR

You have availed a Home Loan of ^AED 3 million or more from Emirates NBD OR

Your total deposits and/or investments are a minimum of AED 500,000 (or equivalent).

^Additionally, build up and maintain a minimum total relationship balance of AED 500,000 (or equivalent) across your accounts, deposits or investments.

Charges	All Priority Packages	Fair Usage Policy
Account Charges		
Fee for non-maintenance of balance	No Charges Applicable	
Non-receipt of salary	No Charges Applicable	
Account opening fee	No Charges Applicable	
Teller fees (Cash Deposit, Cash Withdrawals, Internal Fund Transfer, Cheque Deposit)	No Charges Applicable	15 free transactions per month; thereafter AED 10.50 per transaction
Bulk cash deposit & withdrawal at teller counter	No Charges Applicable	
Cheque book charge (for 10 or 25 leaves cheque book, based on AECS score)	No Charges Applicable	
Cheque returned charges	AED 105	
Account closure (within 6 months)	AED 105	
Early/Partial deposit withdrawal interest rate	Applicable rate** less 1%	
Dormant account charges	No Charges Applicable	
Maximum number of withdrawals per month for Smart S@ver accounts***	2	
Statement Charges		
Request for Account statement (Printed or email)	No Charges Applicable	
Request for non-standard Account statement frequency	No Charges Applicable	
Request for the copy of old cheques		
Less than 1 year	No Charges Applicable	2 free requests per quarter. Thereafter charge of AED 10.50 applies on all additional requests.
Over 1 year	No Charges Applicable	2 free requests per quarter. Thereafter charge of AED 21 applies on all additional requests.
Remittances		
Demand Draft/Manager's Cheque	No Charges Applicable	2 free transactions per month. Thereafter charge of AED 21 applies on all additional transactions.
Cancellation of Demand Draft/Manager's Cheque	No Charges Applicable	
Telegraphic transfer for account holders		
Local transfers through branch	No Charges Applicable	For OURS charge option, AED 1 is paid towards UAE Central Bank charges for transfers within UAE. For AED transfers outside UAE, a fee of AED 105 is paid as correspondent bank charges to UAE Central Bank.
Local transfer through Online channels	No Charges Applicable	In cases you choose charge option as "OUR", AED 1 is paid towards UAE Central Bank charges for transfers within UAE. For AED transfers outside UAE, a fee of AED 105 is paid as correspondent bank charges to UAE Central Bank.
International transfers through branch	No Charges Applicable	2 Free transactions per month in SHA and OURS charge types. Additional transactions will be charged at AED 68.25. For OURS, additionally the receiving or intermediary banks may deduct charges, if applicable.

*If you are an Emirates NBD Priority Banking International customer, your eligibility criteria will be determined by the home country in which you qualify as Priority Banking customer.

**Applicable rate is the standard Fixed Deposit interest rate on the date the deposit was booked, for the period the deposit amount was maintained.

***Transfers to own Smart S@ver accounts, utility bill payments through Online Banking or Bank induced charges will not be considered as withdrawals. In case the number of monthly withdrawals are more than the above permissible limits, the interest applied for the month will be at 0.25% p.a.

Contd.

Charges	All Priority Packages	Fair Usage Policy
International transfers through Online channels (including DirectRemit)	No Charges Applicable	2 Free transactions per month in SHA and OURS charge types. Additional transactions will be charged at AED 68.25. For OURS, additionally the receiving or intermediary banks may deduct charges, if applicable.
Additional Telex (e.g. tracer) sent at request of customer - others	No Charges Applicable	
Recall and cancellation of transfers (Local and International)	Up to AED 26.25	
Swift Message Copy*	No Charges Applicable	
Inward Remittances		
If deposited in beneficiary's account	No Charges Applicable	
Standing Instructions		
Set-up charges	No Charges Applicable	First 5 set-ups from date of opening are free. Thereafter charge of AED 26.25 applies on all additional requests.
Standing Order execution per transaction**	No Charges Applicable	*For AED transfers with charge option as "OUR", please refer to 'Telegraphic transfer for account holders' fees.
Amendment charges	No Charges Applicable	
Balance order	No Charges Applicable	
Failed Standing Instruction and DDS	No Charges Applicable	
Debit Card Charges		
Joining Fee	AED 2,625 Applicable for Skywards Debit Card Only	
Monthly Fee	Monthly Fee^ of AED 210 Applicable for Skywards Debit Card. No Charges Applicable for Other Debit Cards.	
Debit Card Replacement Fee	No Charges Applicable	
Copy of sales voucher	No Charges Applicable	
Supplementary Debit Card	Free	
Replacing Secret Pin code	Free	
International Delivery Charges	AED 157.50	
International Transaction Fee		
For Purchase in Non-AED/AED Currency***	1.99%	
Usage fee in UAE at Emirates NBD ATMs		
Cash Withdrawal/Deposit	No Charges Applicable	
Balance Enquiry/Mini Statement/Utility Payments	No Charges Applicable	
Usage fee on Non Emirates NBD (UAE Switch) ATMs		
Cash Withdrawal	Free	
Balance Enquiry	Free	
Declined transaction	AED 1.05	
GCC Net ATMs (in Gulf Co-operation Countries)		
Cash Withdrawal	Free	
Balance Enquiry	Free	
International ATMs (outside Gulf Co-operation Countries)		
Cash Withdrawal	Free	
Balance Inquiry	No Charges Applicable (if available)	

*BUNA charges: Payments via BUNA will be charges as per actuals.

**All fees and charges are inclusive of Value Added Tax (VAT) or similar sales tax. These fees and charges are subject to change, which will apply from the effective date specified by the Bank.

***This fee is charged in addition to the standard processing fee (approx 1.15%) charged by Visa International and mark-up fee charged by the acquirer, if any. This Visa processing fee includes and is not limited to any transactions in AED, done on overseas-based websites and mobile applications - effective Dec 2022.

*This fee is charged from 2nd year of account opening onwards.

*A transaction fee is applicable on transfers through Western Union. The exact fee will be displayed at the time of transaction, prior to confirmation.

Charges	All Priority Packages	Fair Usage Policy
Services		
Special Clearing - Outward	No Charges Applicable	
Special Clearing - Inward (proceeds by Manager's Cheque)	No Charges Applicable	
Special Clearing - Inward (proceeds through UAE Central Bank)	No Charges Applicable	
Stop payment charge (per instruction)		
For Cheque/Demand Draft/Manager's Cheque	No Charges Applicable	2 free requests per quarter. Thereafter charge of AED 52.50 per instruction applies.
Foreign currency		
Foreign Currency Cash Deposit/Withdrawal	0.79% of the amount or a minimum of AED 21.10 per transaction	
Post-dated cheques		
Extension of due date	No Charges Applicable	
Substitution of cheque with cash	No Charges Applicable	
Post-dated cheques deposited for collection	No Charges Applicable	
Letters of Encashment	No Charges Applicable	
Cheque Certification	No Charges Applicable	
Post-dated cheques for presentation on due date	No Charges Applicable	
If PDC withdrawn before maturity, an additional charge will be levied	No Charges Applicable	
Outward Clean Collections		
Standard collections		
Commission	No Charges Applicable	
OCC Return Charges	No Charges Applicable	
Cash letter items (non USD)	No Charges Applicable	
Cheque collection (USD)*	USD 168	
*Effective 26th March 2016, this service is offered only to approved customers. Additional charges of issuing bank if any will be collected from the cheque value.		
Inward Clean Collection		
Commission	No Charges Applicable	
Proceeds by DD/MC	No Charges Applicable	
Proceeds by TT	No Charges Applicable	
Cheque returned charges	No Charges Applicable	
Certification & letters		
*Account balance letter/Account reference letter charges (including for Golden Visa/Retiree Visa)	No Charges Applicable	2 free requests per quarter. Thereafter charge of AED 26.25 applies for each additional request.
Liability letter	AED 52.50	
No Liability letter	AED 52.50	
Attestation of signature	No Charges Applicable	
Issue of IPO/Rights issues by order	No Charges Applicable	

*Electronically generated letters are free of charge.

Charges	Priority (Wealth/Salary/Man Utd)
Safe Deposit Lockers	
Rentals per annum	
Small	AED 787.50
Medium	AED 1,050
Large	AED 1,575
Extra-large	AED 2,100
Over-size	AED 2,625
Replacement of lock/key	Actual

Smart Lockers						
Type of Lockers	Branch	Rentals per annum				
Smart Lockers	Jumeirah Branch	Small	Medium	Large	X-Large	XX-Large
		AED 2,100	AED 3,150	AED 4,200	AED 5,250	AED 6,300
Replacement of lock/key		Actual				

Subscription to Locker Facility requires a minimum relationship requirement.

Other services	
Hold mail	No Charges Applicable
Investigations	No Charges Applicable
Postage	
UAE	No Charges Applicable
Other	No Charges Applicable
Faxes	
UAE	No Charges Applicable
Other	No Charges Applicable
Courier	
UAE	No Charges Applicable
Other	No Charges Applicable
Telex/cable/SWIFT messages	
UAE	No Charges Applicable
Other	No Charges Applicable
Safe Custody Charges	No Charges Applicable

Credit Card service and price guide (inclusive of VAT)		
Primary Card	Annual Fee³ (AED)	Finance Charges² (per month)
U by Emaar Infinite/Signature/Family	1,575/262.50/Free	3.25%/3.25%/3.49%
Skywards Infinite/Signature	1,575/735	3.25%
Marriott Bonvoy® World Elite/World	1,575/315	3.25%
Etihad Guest Visa Limitless/Elevate/Inspire	1,575/1,575/735	3.25%
Infinite/Priority Banking Infinite	1,575	3.25%
Flexi	735	3.25%
LuLu 247 Platinum/Titanium	262.50/Free	3.49%
dnata World/Platinum	1,048.95/525	3.25%/3.49%
Duo/Platinum	840/735	3.49%
Titanium	420	3.49%
Manchester United Titanium	262.50	3.49%
Go4it Platinum/Gold	208.95/103.95	3.49%
Business Card/Business Rewards	1,050/787.50	3.25%

Other fees and charges	
Credit Shield Pro Insurance	1.04% per month of the Current Balance
Installment Payment Plan/Balance Conversion/Loan on Card/ Balance Transfer/ALOC	0.29% - 1.99% flat monthly interest rate (0.53% - 3.46% reducing monthly interest rate)
0% Installment Plan	AED 51.45 per transaction
Cancellation Fee: Installment Plan/Balance Conversion/Loan on Card/Balance Transfer/ALOC/0% IPP	1.05% of Principal Outstanding
Cash Advance Fee	3.15% or AED 103.95 or whichever is higher
Over Limit Fee	AED 292.95 per month
Late Payment Fee	AED 241.50 per month
International Transaction Fee (Purchases in Non-AED/AED Currency ⁴)	1.99% of Transaction Amount
Card Replacement Fee: Go4it/Others	AED 52.50/AED 21
International Delivery Charge	AED 157.50 per Credit Card
Cheque/Direct Debit Return Fee	AED 105
Paper Statement Fee	AED 5.25 per month
Managers Cheque Issuance	AED 26.25
Duplicate Statement Fee (per copy) - Up to last 3 Months/Over 3 Months	No Charges Applicable
Sales Voucher Copy	AED 10.50
Issuance of Secret Pin	Free
Issuance of Supplementary Card	Free
General	
Payment due date (from the statement date)	25 days
Cash Advance Limit - Business Card/Others	75%/50% of Credit Limit
Please Note	
1. All fees and charges are inclusive of Value Added Tax (VAT) or similar sales tax. These fees and charges are subject to change, which will apply from the effective date specified by the Bank. 2. Finance Charges are levied on all transaction types (Retail Purchases/Cash Advance), calculated from transaction date till repayment date (calculated based on average daily balance). > For all UAE Nationals, a finance charge of 3.25% p.m. will be uniformly applicable across all products. > No finance charges (except for Cash Advances) will be levied in case 100% payment is made on or before the payment due date. > This is subject to increase by 0.5% p.m. in case the Card Account is past due at least twice in last six months. An account is considered past due if Minimum Payment Due is not received before the Payment Due Date. Subsequently, these charges will revert to above published Finance Charges if the Card account is no longer past due more than once in the last six months. 3. Annual fee billed will not be reversed if the Card is activated, used or cancelled. 4. This fee is charged in addition to standard processing fee (approx. 1.15%) charged by Mastercard or Visa International or Diners Club and mark-up fee charged by the acquirer, if any. This is waived for dnata World Cards. For latest Terms and Conditions and Schedule of Charges, please visit our website www.emiratesnbd.com/cards.	

Charges	Priority (Wealth/Salary/Man Utd)		
Personal Loans			
Loan Processing Fee (New)	1.05% of the loan amount (min AED 525 and max AED 2,625)		
Loan Processing Fee (Top Up)	1.05% of the incremental loan amount (min AED 525 and max AED 2,625)		
Overdraft (OD)	Overdraft (OD) Type	Annual Set up fee	Rate (Reducing) per month
	Overdraft (OD) against Salary	AED 210	1.50%
	Overdraft (OD) against Fixed Deposit (FD)	AED 210	0.40%
Late Payment Charge	AED 52.50		
Installment Deferment Fee	AED 105		
Rescheduling Fee	AED 262.50		
Early Settlement Fee	1.05% of Principal Outstanding amount (max AED 10,500)		
Change in Due Date	Free		
Advance EMI (up to 3 EMIs)	Free		
Clearance Letter	Free		
Partial Payment	1.05% of payment made (max AED 10,500)		
Liability/No Liability letter	AED 52.50		
Loan Cancellation Fee	AED 52.50		
Auto Loans			
Loan Processing Fee	1.05% of the loan amount (min AED 525 and max AED 2,625)		
Early Settlement Fee	1.05% of Principal Outstanding Amount		
Late Payment Fee	AED 52.50		
Change in Mode of Payment	Free		
Deferment	AED 105		
Temporary Release of Mortgage	Free		
Change of Registration	Free		
Pre-payment of Installment (max of 3 installments)	Free		
Partial Settlement (amount equivalent to 3 installments and above)	1.05% of the payment made (Max AED 10,500)		
Rescheduling Fee	AED 262.50		
Change of due date on Standing Instructions	Free		
NOC to Traffic Department	Free		
Cheque Returned Charges	AED 105		
Liability/No Liability Letter	AED 52.50		
Clearance Letter	Free		

Charges	Priority (Wealth/Salary/Man Utd)
Home/Office Loans	
Loan Processing Fee	1.05% of the Loan Amount
Application Fee/Pre-approval Fee	Free
Valuation Charge	AED 3,150 (Completed Property) AED 21,000 (For Self-Construction)
Early Settlement	1.05% of Loan Principal Outstanding or AED 10,500 (whichever is lower)
Partial Pre-payment Fee	1.05% of Loan Outstanding not exceeding AED 10,500 amount above free allowance
Late Payment Fee	AED 420
Nonstandard statement/Copy of original docs	AED 105
Rescheduling Fee	AED 262.50
Change in Property (SWAP)	Free
Change in Ownership Details (Co-borrower)	Free
Liability/No Liability Letter	AED 52.50
Request of other letter	Free
Clearance Letter	Free
Life Insurance (Single Applicant)*	Based on individual profile and consent
Life Insurance (Additional Applicant/s)*	
Property Insurance	
For loan amount more than AED 5 million	Insurance fees may differ
All Fees and Interest are subject to change at the sole discretion of the bank. *Premiums are collected on monthly basis. *Extra loading for specific industry and based on health condition. Above fees/charges are inclusive of Value Added Tax (VAT) in line with the UAE CB and Federal Tax Authority regulations.	

Retail Wealth Management					
Fees and Charges on Portfolio Accounts Valid as of October 2023					
Traded Value USD	Under 100,000	100,000 to 249,999	250,000 to 499,999	500,000 to 999,999	1,000,000 and above
Fixed Income/Sukuk	3.15%	2.625%	2.625%	2.3625%	2.10%
Direct Equity	1.575%	1.3125%	1.05%	0.7875%	0.525%
	Minimum fee of USD 210 per trade will be charged for orders placed directly with the trading desk where the individual trade value is less than or equal to USD 20,000.				
Mutual Funds	3.15%	2.625%	2.10%	1.8375%	1.575%
Money Market Mutual Funds	1.3125% will be charged on per annum calculated daily, based on total value and charged on quarterly basis to the customer account.				
Exchange Traded Funds	1.8375%	1.575%	1.3125%	1.05%	0.7875%
Precious Metals – Gold & Silver	2.10%	2.10%	1.575%	1.3125%	1.05%
	Acquisition Fees: A flat fee of AED 0.1575 per gram will be charged at time of subscription.				
Structured Products*	Up to 2% (Inclusive of Exit Fees, if any)				
Dual Currency Investments	Under 1,000,000		1,000,000 – 4,999,999		5,000,000 and above
	2.625% – 3.675%		2.613% – 3.675%		2.60% – 3.675%

Days to Maturity	1 – 50	51 – 100	101 – 160	161 – 330	331 – 360
Treasury Bills	0.0525% – 0.105%	0.13125% – 0.2625%	0.315% – 0.525%	0.630% – 1.05%	1.3125%
	Max revenue should not exceed 30% of net investment return.				

Exit Fees	
Fixed Income/Sukuk	0.5250%
Equity	0.5250%
ETF	0.5250%
Mutual Funds	As per fund structure.
Structured Products	As per term sheet.
Precious Metals – Gold & Silver	Redemption Charge**: 0.525% of the Gold or Silver price determined by the Bank at the time of redemption or such other rate as determined and notified by the Bank from time to time Delivery Charge***: Will depend on location of delivery address of the Applicant, which rate shall be determined and notified by the Bank at the time of redemption A custody & insurance fee of 0.315% will be charged at time of redemption before 5 years. A custody & insurance fee of 1.05% will be charged at time of redemption after 5 years.
Transfer Out of asset	0.5250%
Safe Custody****	A custody fee of 0.2625% will be charged on per annum calculated daily, based on total portfolio value and charged on quarterly basis to the customer account.
Administration Services	Any additional costs charged by our custodian for the receipt or delivery of securities will be debited to the customer account.

The above fees are inclusive of VAT and apply to securities that are held with the Bank and include all charges and fees paid for the execution of the transaction through recognised counterparties of the Bank. Where applicable, taxes, bourse levies and other third party fees will be charged separately.

* For details on fee arrangements, please refer to the respective Structured Product trade documents.

**Investments in Precious Metal – Gold (erstwhile ‘Gold Certificates’) before October 2011 are not subject to Redemption Charges. For investments in Precious Metal – Gold post October 2011, Redemption Charges at the rate mentioned above shall be applicable

*** Delivery Charges are non-refundable in case of delivery failure (as per these Terms and Conditions) owing to reasons attributable to the Applicant, including incorrect address of the Applicant registered with the Bank.

****Treasury bills, Money Market funds, Emirates NBD issued medium term notes and GCC equities are exempted from Custody Fees.

Emirates NBD Bank (P.J.S.C.) is licensed by the Securities & Commodities Authority and subject to regulation, supervision and control of the Authority.

Head Office : Baniyas Road, Deira, PO Box 777, Dubai, UAE.

Emirates NBD Bank (P.J.S.C.) is licensed by the Central Bank of the UAE.